

Quality Policy

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Strenex is a specialist provider of:

- (a) crane and industrial equipment service and maintenance
- (b) crane, lifting, and industrial equipment consulting
- (c) training and development programs

Our senior leadership and staff are committed to providing high quality products and services that meet and exceed our customer's expectations.

Quality objectives

The senior leadership and staff at Strenex are committed and will strive to:

- (a) provide an exceptionally high-quality level of services to our customers;
- (b) delivery projects on time and efficiently, and
- (c) follow up on services provided to ensure customer satisfaction is maintained at a high level.

As part of our systems and processes, we will:

- (d) train, educate and communicate with employees, contractors and other relevant interested parties regarding this policy and quality expectations where necessary;
- (e) ensure that this policy is retained as documented information and available to interested parties;
- (f) define and meet objectives by documenting and monitoring measurable quality targets;
- (g) comply with statutory, regulatory and other requirements;
- (h) apply a plan, do, check, act methodology to our quality management system;
- (i) continually monitor and improve our quality performance and the effectiveness of our quality management system;
- (j) apply risk-based thinking within our systems, operations and processes;
- (k) conduct audits to verify core processes are effectively managed within the organisation as part of our continual improvement process;
- (l) ensure our quality management system is conformant and certified to ISO 9001:2015; and
- (m) review this policy annually.

Brody Osborne
Director

Michael Groger
Director